

# Webasto Thermo & Comfort Australia Service Guide RV

## Australia





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## Service Guide

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## Welcome to Webasto

On behalf of Webasto Thermo & Comfort Australia I would like to congratulate you on the purchase of your vehicle.

Your vehicle is equipped with Webasto products mentioned in this service guide.

Webasto will proudly provide you with the best quality product and excellent service.

This service guide will enable you to enjoy the product and guarantee it's safe usage.

It is advisable to read our Service Guide in conjunction with the Operational Manual of the Webasto product installed so you may relax and enjoy your new purchase.

Webasto is a global market leader for sunroofs, convertible and thermo systems.

We are always motivated to have satisfied customers and develop new technology for tomorrows mobile world.

Feel the Drive!



# **Authority and Regulatory Bodies**

Webasto Thermo & Comfort Australia is a proud member of the following regulatory bodies to guarantee the best quality of our product and optimal service with the intention of providing reliability and trust in our Company.

- 1. Motor Vehicle Repair Licence
- 2. Quality Management System Certification ISO 9001
- 3. Refrigeration Trading Authority ARC
- 4. Australian Communications and Media Authority ACMA
- 5. Department of Health Register of Industrial Chemical Inducers



# **Webasto General Warranty Policy**

Thank you for purchasing a product from us.

#### **Australian Consumer Law**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please note that the warranty is in relation to the <u>product</u> supplied, not the installation. If there is any issue with the <u>installation</u> of a product, you must contact the installer directly. Webasto's Standard Terms & Conditions (copy always available at <u>www.webasto.com.au</u>) apply to the provision of all products.

#### **Additional Warranty**

In addition to your rights under the Australian Consumer Law, our products also come with a manufacturer's warranty which covers material and manufacturing defects from the date of purchase.

Where we are not the manufacturer but rather are only the supplier, the warranty is directly between you and the manufacturer. If this is the case, the manufacturer's warranty is also attached to this notice or provided with the product itself.

The warranty periods are set out below:

Item	Warranty Period		
Sunroof	Three (3) years		
All other products (other than sunroofs)	Two (2) years		
Parts supplied (not complete product)	One (1) year		

The conditions of each warranty are as follows:

The replacement of components, whether under warranty or not, during the warranty period does not prolong the original warranty period for the component or product.

This warranty does not cover:

- (a) Faults caused by incorrect installation or maintenance, incorrect voltage or connection, lightning, external damage, accidents, moisture or any conditions beyond our control;
- (b) Faults caused by unauthorised repair or other measures carried out or undertaken by any party who is not authorised by us or the manufacturer;



# Webasto General Warranty Policy cont.

- (c) Transport damage;
- (d) If the serial number is illegible or missing; or
- (e) Costs or inconvenience the product may have caused as a consequence of a defect on the product.

Please ensure that you have your original warranty certificate and a copy of the purchase receipt or this may affect your warranty.

Warranty repairs may only be carried out by contacting:

Webasto Thermo & Comfort Australia Pty Ltd

423-247 The Boulevarde

KIRRAWEE NSW 2232 AUSTRALIA

Please contact Customer Service on (02) 8536 4800 or

Freecall 1800 244 494

#### What will happen when I contact the supplier of the product?

If your product requires repair or replacement, we may request that you take your product to an authorised representative, or return the product to us at the address specified above, with details of the alleged defects so that we can assess the warranty claim - it may be that the claim is not covered under warranty or is the result of installation of the product rather than the product itself.

Where covered under warranty, we will endeavour to repair or replace the product as promptly as possible however, in some instances, we may need to send the product overseas to the manufacturer or obtain parts from them, which may result in some delays in the repair or replacement of your product.

#### Who will cover costs?

You will need to pay all costs of returning the product to our authorised representative or to us at the address specified above.

We will pay all costs associated with the repair or replacement of the defective product where covered by the product warranty.

If the product is one that requires installation, and has been installed, we will endeavour to repair or replace the product promptly or remove the product at our cost so that repairs or replacement can take place. We will not be liable for any cost, loss, liability or expense, whether direct, indirect special or consequential associated with any delays that may result in your inability to use any vehicle or boat which the product has been installed.

Note: Before sending the goods back to Webasto, a prior authorisation is required.



# **Webasto Product Portfolio Overview**



Air Top 2000ST, Evo 40 & Evo 55



**Thermo Top Series** 



**Dual Top Evo 6** 



Cook Top X100



**Isotemp Water Boilers** 



**Isotherm Fridges & Freezers** 



## Air heaters

#### Operation

#### **Function of Remote Control:**



- 1 Operation indicator / fault code indicator
- 2 Rotary knob (temperature 5° C to 35° C).



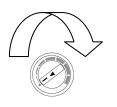
#### Switch on the heater

Turn rotary knob clockwise. Operation indicator light is green.



#### Switch off the heater

Turn rotary knob anticlockwise. Operation indicator light is green.



### To set heating temperature

To increase heating temperature turn rotary knob clockwise. The heating temperature can be set infinitely from 5°C to 35°C.



To decrease heating temperature turn rotary knob anticlockwise.

## **NOTE:** Switching Off

When heating is no longer required, switch off the heater off by the means of the controller on the unit. Never turn the heater off by the main power supply. The combustion will be extinguished, followed by a shut down cooling cycle.



Air heaters (cont.)

#### **Reset Procedure:**

When the indicator display's a fault code or starts to flash, disconnect the power supply to the heater by:

- 1. Removing the fuse
- 2. Turn the dial switch off
- 3. Wait for a few minutes
- 4. Re-install the fuse
- 5. Restart the heater

If the heater error does not clear, have the heater checked by an authorised Webasto representative.

#### **Preventive Maintenance:**

To ensure trouble-free operation of your Webasto heater, please observe the following:

- Operate heater for at least an hour once a month, regardless of the season.
- Keep return air inlet and hot air outlet free of obstructions to prevent overheating.
- Keep combustion air inlet and exhaust outlet tube free of dirt and obstructions.
- Bio Diesel or any fuel additive is not permitted.
- 15 amp fuse for 12V 10 amp fuse for 24V.
- Hot air outlet temperature is 80°C 120°C.

Note: In the event of heater malfunction contact your nearest Webasto authorised dealer.



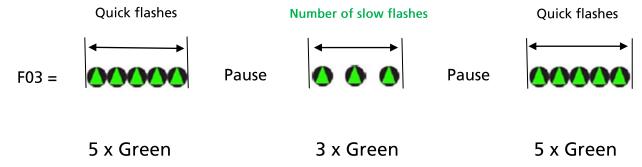
## Air Heater Flash Code Interpretation

In the event of a failure a flash code will be generated on the indicator light of the control (On/Off) switch. In order to make a correct analysis it is necessary to understand the fault code. The flashing code will be visible during the cool down period of the operation.

During the flash code event you will see five quick flashes followed by a sequence of slow flashes, the sequence of slow flashes is the actual fault code. The five quick flashes are only an indication that a fault has occurred.

Count only the slow sequences of the flashes to obtain the current fault code.

#### **Example:**



Code F03 = low or high battery voltage (refer fault code table, page 11)

The flash code sequence will be repeated until the heater completes the cool down period after which, the event code will be stored in memory or until the fault is rectified.



## **Heater Fault Codes Descriptions**

## **Fault Code Description**

F 00	Control unit error
F 01	No start (after 2 attempts to start)
F 02	Flame failure (as least less than 3)
F 03	Under voltage or over voltage
F 04	Premature flame recognition
F 05	Flame monitor (petrol heater) interrupt or short-circuit
F 06	Temperature sensor interrupt or temperature sensor short-circuit
F 07	Metering pump interrupt or metering pump short-circuit
F 08	Fan motor interrupt or fan motor short-circuit or fan motor overload or blocked
F 09	Glow plug interrupt or glow plug short-circuit
F 10	Overheating
F 11	Overheating sensor interrupt or overheating sensor short-circuit
F 12	Heater unit lock out
F 14	Overheating sensor installed incorrectly
F 15	Set point generator short-circuit

Note: If serious malfunction such as overheating or failure to start reoccur, and the heater is locked (F12) it can be put back into service by following the reset procedure on page 9.



## Thermo Top Series Heaters

#### **Start Up Sequence**

The coolant circulation pump, glow plug and combustion air fan starts operation and after approximately 60 seconds combustion starts (audible combustion sound). After the coolant has reached the set point of 77°C the heater will automatically adjust it's heat to a lower operation range (partial load heat output). If the temperature of the coolant continues to rise and climb over 77°C at the heater outlet, the heater will cycle off. When the coolant temperature falls below 65°C the heater will restart and repeat the heating cycle.

## **Switching Off**

When heating is no longer required, switch off the heater off by the means of the controller on the unit. Never turn the heater off by the main power supply. The combustion will be extinguished, followed by a shut down cooling cycle.

#### **Preventive Maintenance**

The heater requires minimum maintenance to keep it in good operating condition:

- Clean the heater compartment from any accumulated debris or dust.
- Inspect all components for wear and damage.
- Check the condition of the batteries and electrical connections.
- Check air intake and exhaust for any restrictions.
- Inspect fuel line for damage, restriction, kinking or loose connections.
- Inspect all coolant lines and clamps for leakage or damage.
- Check water, coolant and fuel connections for leaks; tighten hose clamps if necessary.
- Check Glycol level, top up if necessary sold at any service station.



Thermo Top Series Heaters (cont.)

#### **Reset Procedure**

The heater is designed with a lockout safety feature built in to the control unit. After 3 unsuccessful start up attempts, the heater will lock itself out from any further starts. The heater may also enter lockout mode after experiencing overheating conditions.

#### Reset lock out Mode:

- 1. Turn on the heater and remove the 15 amp fuse.
- 2. Wait for a few minutes before reinserting the fuse.

### **General Failure Symptoms**

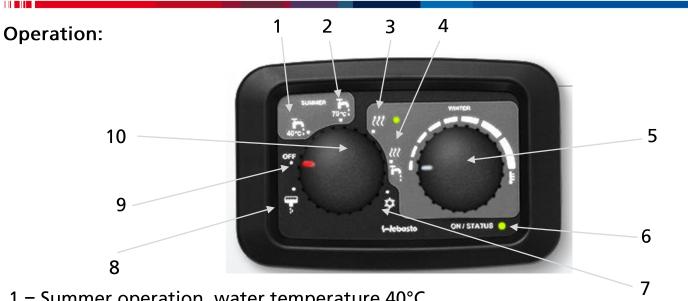
The following table lists possible failure symptoms

Failure Symptoms	Probable Cause	Remedy		
Coolant heater switches off automatically (Fault lockout)	No combustion after start or automatic restart	Switch off heater momentarily and switch on once again		
iockouty	Flame extinguished during operation	Switch off heater momentarily and switch on once again		
	Heater overheats	Check coolant lines for obstruction, closed valves and kinks. Check coolant level. Allow heater to cool down, reset over heat limiter, switch off heater momentarily and switch on once again		
	Vehicle electrician system voltage too low	Charge battery Switch off heater momentarily and switch on once again		
Heater expels black fumes from exhaust	Combustion air and /or exhaust ducting blocked	Check combustion and exhaust ducting for obstructions		

Note: If serious malfunction such as overheating or failure to start reoccur or the heater is locked out, contact your nearest Webasto authorised dealer.



## **Dual Top Evo 6**



1 = Summer operation, water temperature 40°C

2 = Summer operation water temperature 70°C

3 = Winter mode, heating without hot water production

4 = Winter mode, heating with hot water production

5 = Interior Temperature selector

6 = Power indicator / fault message display (green/red)

7 = Frost protection mode

8 = Drain function

9 = Heater Off

10 = Mode selector knob

## Switching Off

Move the mode selector knob (10) to OFF (9). The fan will continue to run in order to cool down the heater.

## **NOTE: Switching Off**

When heating is no longer required, switch off the heater off by the means of the controller on the unit. Never turn the heater off by the main power supply. The combustion will be extinguished, followed by a shut down cooling cycle. 14



Dual Top Evo 6 (cont.)

#### 70°C water temperature

Turn knob to this position and the system will provide you with hot water heated to a maximum 70°C without producing hot air for the interior heating.



#### Air heating only

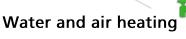
By choosing this mode, the system delivers warm air for interior heating. Please use right knob to adjust interior temperature.





#### 40°C water temperature

Use this mode for warm water up to 40°C without any room heating.



Choose this position for both warm water and interior space air heating. Water will be heated up to maximum 70°C. Please use right knob to adjust interior temperature.



#### Boiler auto drain

ATTENTION: Only use when you want to drain the water out of the boiler.

You have to hold the knob to this position for 5 seconds. To stop the process you have to hold the knob for another 5 seconds.

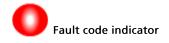
Please note: Disrespect of the operation guidelines may lead to failure mode.



#### Anti freeze mode

Use this position only if you want to switch off the heater whilst exterior temperature is below 6°C. This mode prevents the water inside the boiler from freezing.







Dual Top Evo 6 (cont.)

#### **Automatic Drain function**

If the water temperature at the drainage valve is less than 6°C, the boiler water contents may discharge automatically.

This function is active when:

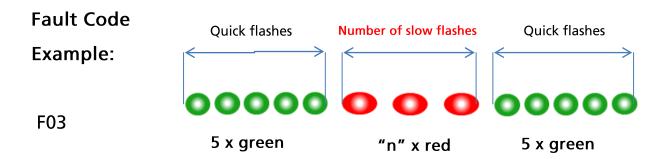
- the appliance is switched "OFF"
- in winter mode (heating without hot water function)
- battery voltage is below 10.5V
- If there is a failure

**Note**: It only works when the 12V power supply is available.

Note: If serious malfunction such as overheating or failure to start reoccur or the heater is locked out, contact your nearest Webasto authorised dealer.



Dual Top Evo 6 (cont.)



Code F03 = low or high battery voltage (refer fault code table, page 19)

The flash code sequence will be repeated until the heater completes the cool down period after which, the event code will be stored in memory or until the fault is rectified.

#### **Reset Procedure**

To reset the heater, switch the heater off, wait for a few minutes, and then switch the heater on.

#### **Preventive Maintenance**

It is recommended to operate the heater on full power for at least 1 hour continuously in Water and Air Heating mode once a month regardless of the season.

- Clean the heater compartment from any accumulated debris or dust.
- Inspect all components for wear and damage.
- Check the condition of the batteries and electrical connections.
- Check air intake and exhaust for any restrictions.
- Inspect fuel line for damage, restriction, kinking or loose connections.
- Inspect all water lines and clamps for leakage or damage.



Dual Top Evo 6 (cont.)

- Check water and fuel connections for leaks; tighten hose clamps if necessary.
- During storage or when parking the vehicle for long periods of time, the
  entire water system should be drained (using Auto Drain function) and
  the heater disconnected from the battery to avoid any unnecessary
  battery discharge and possible frost damage.

Note: If black smoke is being emitted from the heater exhaust, check combustion air and exhaust system for blockage.

If serious malfunction such as overheating or failure to start reoccur or the heater is locked out, contact your nearest Webasto authorised dealer.

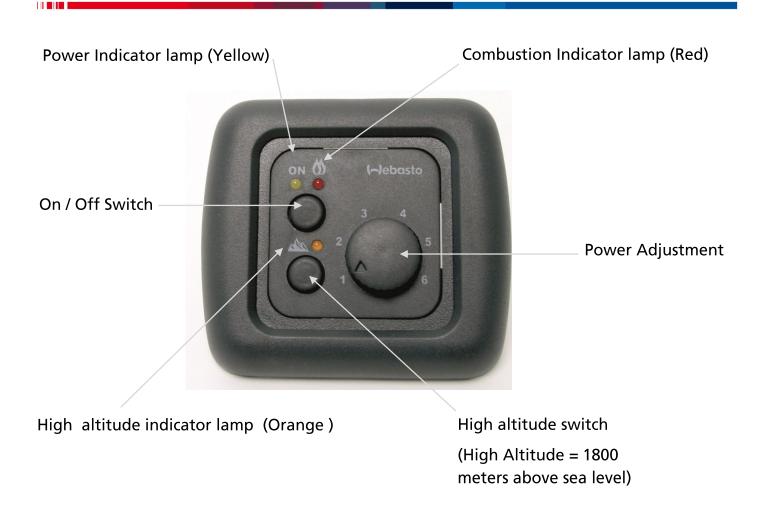


Dual Top Evo 6 (cont.)

Fault Co	ode Description
F 00	No communication between Control Panel and heater, or error Control Panel
F 01	No start (after 2 attempts to start)
F 02	Flame failure; Restart not successful
F 03	Under voltage or over voltage
F 04	Fuel pump disconnection / short circuit / overheating
F <b>0</b> 5	Hot air motor fault: disconnection / short circuit / fan speed out of range / fan blocked
F 06	Overheating or exceeding gradient hot air temperature sensor
F 07	Overheating or exceeding gradient hot air temperature sensor
F 08	Overheating of heaters' control unit
F 09	Combustion air motor fault: disconnection / short circuit / overload / blocked
F 10	Control unit fault / heater locked
F 11	Interior temperature sensor disconnection or short circuit
F 12	Hot air temperature sensor disconnection / short circuit
F 13	Water temperature sensor disconnection / short circuit
F 14	Glow plug / flame detector disconnection / short circuit
F 15	Early flame detection
F 17	Electrical safety/drain valve disconnection / short circuit



# Operation and Preventive Maintenance Cook Top



### **Operation:**

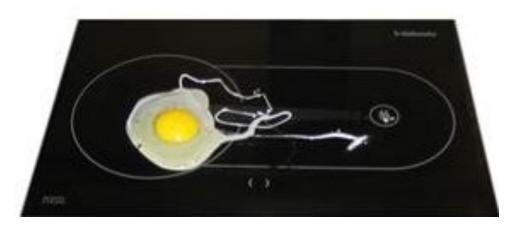
The cooker starts to heat up automatically when the power button is switched to the ON position. The yellow indicator lamp lights up as soon as the cooker is switched on. The red combustion lamp will light up when the combustion is stabilized in the burner, about 2.5 - 4 minutes after the start-up.



# Operation and Preventive Maintenance Cook Top (cont.)

#### **Preventive Maintenance:**

- Ensure the cooker is run for an hour every month
- The cooker shall be serviced every two years by an authorised service representative
- Cleaning procedure, standard domestic cleaning products can be applied on the cook top glass. Never use harsh or abrasive cleaning products.



NEVER COOK FOOD DIRECTLY ON THE GLASS PANEL

#### Note:

Always switch off the cooker by the control to ensure the correct shut down process. In the event that cooker is shut down by the main power switch, the cooling cycle of the cook top will be affected.

Broken glass or scratches is not covered under the Webasto Warranty.



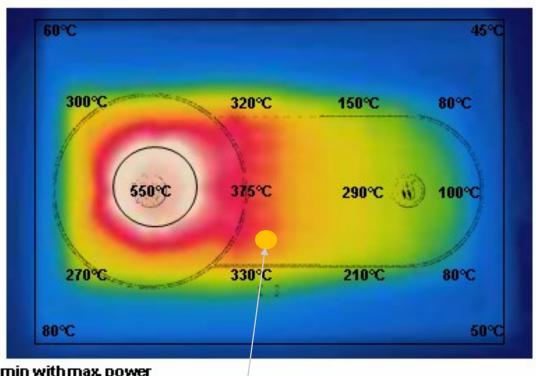
Cook Top (cont.)

#### Hot Plate indication lamp

An orange hot plate indication lamp light is visible on the lower edge of the ceramic cook top when the plate is turned on.

The hot plate indication lamp will light up immediately after the start. The lamp remains on for 50 minutes (±10%) after the cooker has been turned off.

## Heat deviation guide on ceramic plate



t = 20 min withmax power

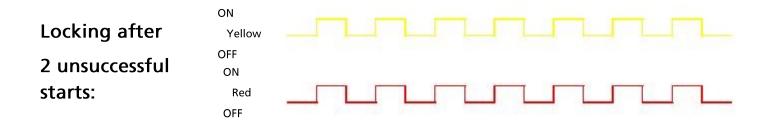
Hot plate indication lamp light



# Operation and Preventive Maintenance Cook Top (cont.)

#### **Reset Procedure:**

- 1. Switch the power ON (lock blinking)
- 2. Disconnect the main power cord (blinking stops)
- 3. Reconnect the main power cord (the yellow LED lights up for 1-3 seconds)
- 4. When the yellow LED has gone out, switch the power OFF
- 5. Start cooker normally



Note: If serious malfunction such as overheating or failure to start reoccur or the cooker is locked out, contact your nearest Webasto authorised dealer.



# **Preventive Maintenance**

## **AC/DC** Compressor Fridge

#### **Preventive Maintenance**

- The Isotherm refrigeration system have fully hermetic closed cooling system and do not require any maintenance or refilling of refrigerant.
- The compressor is of mobile type and has a very high efficiency and outstanding life time.
- The maintenance is reduced to periodically not less than a year, cleaning of the condenser from dust. Use a soft brush and no sharp tools.
- Keep the cabinet inside clean
- Put the door, when not in operation, in their open ventilation positions
- When defrosting the fridge, never use mechanical force to remove ice from any parts of the cabinet.

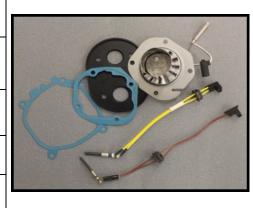


## **Service Kits Part Numbers**

SERVICE KIT FOR AT2000 & AT2000S			
PART No.	KIT CONTENTS	QTY	
	BURNER CARTRIDGE	1	
KTHAT2000S/12VSK	GASKET SET	1	
	GLOW PLUG	1	

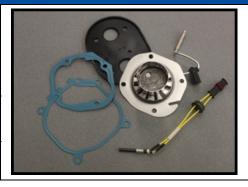
**FLAME SENSOR** 

1



**12V AIR HEATERS** 

SERVICE KIT FOR AT2000ST - 12V AIR HEATER			
PART No.	KIT CONTENTS	QTY	6
KTHAT2000ST12VSK	BURNER CARTRIDGE	1	
	GASKET SET	1	
	GLOW PLUG	1	<b>V</b>



SERVICE KIT FOR AT3500 & AT5000 - 12V AIR HEATERS			
PART No.	KIT CONTENTS	QTY	
KTI ATOFOO!	BURNER CARTRIDGE	1	
KTHAT3500/ AT500012VSK	GASKET SET	1	
	GLOW PLUG	1	



Service Kits Part Numbers (cont.)

## SERVICE KIT FOR AT3500S & AT5000S - 12V AIR HEATERS

PART No.	KIT CONTENTS	QTY
WTU 4T25005/	BURNER CARTRIDGE	1
KTHAT3500S/ AT5000S12VSK	GASKET SET	1
	GLOW PLUG	1



## SERVICE KIT FOR AT3500ST & AT5000ST - 12V AIR HEATERS

PART No.	KIT CONTENTS	QTY
VTU 4T25005T/	BURNER CARTRIDGE	1
KTHAT3500ST/ AT5000ST12VSK	GASKET SET	1
	GLOW PLUG	1



# SERVICE KIT FOR EVO3900, EVO5500, EVO40 & EVO55 - 12V AIR HEATERS

PART No.	KIT CONTENTS	QTY	
WTUEN 0 2000	BURNER CARTRIDGE	1	
KTHEVO3900- EVO5512VSK	GASKET SET	1	
	GLOW PLUG	1	





Service Kits Part Numbers (cont.)

SERVICE KIT FOR THERMO TOP C & E - 12V HEATERS			
PART No.	KIT CONTENTS	QTY	25555
	BURNER CARTRIDGE	1	nutrium 6
1322639A	GASKET & HOSE SET	1	
	GLOW PLUG	1	

SERVICE KIT FOR THERMO 90 & 90S - 12V HEATERS			
PART No.	KIT CONTENTS	QTY	
	BURNER CARTRIDGE & 1 O-RING SEAL		
KTHT90/S12VSK	GLOW PLUG	1	
	FLAME SENSOR	1	

SERVICE KIT FOR THERMO 90ST - 12V HEATER			
PART No.	KIT CONTENTS	QTY	
KTHT90ST12VSK	BURNER CARTRIDGE & O- RING SEAL	1	
	GLOW PLUG	1	
	FLAME SENSOR	1	



Service Kits Part Numbers (cont.)

SERVICE KIT FOR RHA100 & EVO6 - 12V DUAL TOP HEATER			
PART No.	KIT CONTENTS	QTY	
KTHDT12VSK	BURNER CARTRIDGE INCL. GLOW PLUG	1	
	GASKET SET	1	

SERVICE KIT FOR X100 DIESEL COOKER			
PART No.	KIT CONTENTS	QTY	
WA36098	воттом мат	1	



## **Accessory Kits Part Numbers**

FUEL FILTER KI		
PART No.	KIT CONTENTS	QTY
	FUEL FILTER	1
KTHFUELFILTERKIT	10mm HOSE CLAMPS	4
	HOSE CONNECTOR	2



EXHAUST KIT FOR AIR HEATERS			
PART No.	KIT CONTENTS	QTY	1
KTHEXHAUSTKIT	MUFFLER	1	=
	EXHAUST CLAMP	2	



COMBUSTION AIR SILEN		
PART No.	KIT CONTENTS	QTY
KTHAIRSILENCER- KIT	COMBUSTION AIR FILTER	1
	HOSE CLAMP	1





# Authorised Webasto Service Dealers

	Albury Wodonga RV World	02 6024 4222	andrew@awrvworld.com.au
	5 Melrose Drive, WODONGA 3690 VIC		Andrew Brown
	Australian Motor Homes	02 4948 0433	enquiries@australianmotorhomes.com.au
NSW	31 Pacific Hwy BENNETTS GREEN 2290	fax 02 4948 0466	Geoff Bithery
INSVV	·	02 4732 2224	·
	Complete RV Services Pty Ltd	0423 384 873	danie@rvservices.com.au
	3/85-87 Batt Street SOUTH PENRITH 2750	fax 02 4732 2295	Danie Johanson
	Wagga Car Radio	02 6925 6111	admin@wcr.net.au
	379 Edward Street WAGGA WAGGA 2650	fax 02 6925 5862	Geoff Maurer
	Carac	03 9794 7977	sales@carac.com.au
	21 Frankston-Dandenong Road DANDENONG		
	3175	fax 03 9793 4410	Steve Bosman
		03 9740 0841	
	Caravan Innovations	0417 036 116	caravaninnovations@outlook.com
	69 Welcome Road DIGGERS REST 3427		Travis Inness
VIC	Canterbury Caravans	03 9729 8188	parts@canterburycaravans.com.au
	138 Canterbury Road BAYSWATER 3153	fax 03 9761 4428	David Cooke
	Cool Factor	03 9587 5244	cfactor@bigpond.net.au
	5/314 Governor Road BRAESIDE 3195	fax 03 9587 5277	Noel Thomas
	Retro Looms	03 8521 3021	darren@retrolooms.com.au
	42 Renver Road CLAYTON 3168		Darren Helleren
	Caravan & RV Works (formally Prestige Caravan Repairs)	07 5445 6662	admin@caravanandrvworks.com.au
	12-14 Enterprise Street KUNDA PARK 4556	fax 07 5445 6663	Gary Scambler
QLD	Caravan Services CRS	07 3209 5044	garry@caravanservices.com.au
	4/68-72 Perrin Dr UNDERWOOD QLD 4119	fax 07 3209 5663	Garry Hogarth
	Multivolt	0402 479 483	james@multivolt.com.au
	2/20 Carlo Drive CANNONVALE 4802	fax 07 4946 1436	James Lang
SA	Roof Rack City	08 8211 7600	ian@roofracksa.com.au
	37 Gilbert Street ADELAIDE 5000	fax 08 8211 7660	Ian Hume
WA	Mandurah Caravan & RV Centre	08 9581 7300	info@mandurahrv.com
	18 Panton Road MANDURAH 6210	fax 08 9581 7170	Justin
	Batavia Coast	08 9923 1601	retail@1800caravan.com.au
	215 Flores Road GERALDTON 6530		Keith Stuart
	Care A Van	08 9256 3300	info@careavan.com.au
	52 Mordaunt Circuit CANNING VALE 6155	fax 08 9256 4300	Michelle Reeves
	Able Marine	03 6267 5031	ablemarine@optusnet.com.au
TAG	61 Ferry Road KETTERING 7155		Angelo Perry
TAS	Tas Mobile Caravan Service	0458 615 003	tasmobile@live.com.au
	83 Meander Valley Road WESTBURY 7303		Peter Booth

For an up to date List, please check www.webasto.com.au



# **Owner's Information Record**

Product Details:	
Product Name	
Model	
Serial Number	
Date of Commissioning	
Self Installed: or	
Installers Details / Deale	er Name:
Company Name	
Phone Contact / Email	
Vehicle Details:	
Vehicle Model	
Manufacturer	
Camper Model / Type	
Year	
VIN Number / SN	
Customer Details:	
Customer Name	
Address	
Telephone Number	
Email	



## **Webasto Contacts**

Office Phone: +61(0) 2 8536 4800

Free call: 1800 244 494

www.webasto.com.au

info@webasto.com.au

Note: With the website request <u>info.webasto.com.au</u> it is advisable to include your telephone number for prompt response.

Webasto Thermo & Comfort Australia Pty Ltd 423-427 The Boulevarde Kirrawee NSW 2232 Australia

Phone: +61 (0) 2 8536 4800 Fax: +61 (0) 2 8536 4899 info@webasto.com.au